FSAA NATIONAL CONFERENCE

Disruption Innovation Regulation

FSAA

18-20 MAY 2016

Sheraton Grand Mirage Resort, Gold Coast

Welcome
& Introduction

You are invited to attend the 2016 National Conference of the Financial Services Accountants Association (FSAA).

The FSAA is the peak industry body serving professionals involved in the financial services industry, particularly those in the fields of accounting, finance, actuarial, compliance and taxation. Over the years, the FSAA conference has provided delegates with outstanding speakers combined with excellent discussion and networking opportunities.

This year the national conference focuses on "Disruption, Innovation, Regulation" and challenges us to continue to improve and meet the needs of our policyholders, regulators and shareholders.

The FSAA National Conference 2016 offers delegates an ideal opportunity to participate, learn and network with industry colleagues. The conference represents great value, industry leading speakers, relevant topics and is being held at a convenient, quality venue.

I encourage you to register for the conference and "get there early"!

Regards

VICTOR WALTER | FSAA PRESIDENT

Program of Events

WEDNESDAY 18 MAY

15:00–18:30	CHECK IN
18:30–21:30	WELCOME FUNCTION Poolside (Horizons if wet)

THURSDAY 19 MAY

08:30–08:55	REGISTRATION
08:55–09:00	Opening Comments, Toby Travanner, MC Welcome, Cornell Hoffman, Conference Chair
09:00–09:50	Andrew Morgan, CFO, CBA Wealth Management *Finance of the Future*
09:50–10:35	Kieren Chidgey, Analyst, Deutsche Bank *Overview of the Insurance Industry*
10:35–11:00	MORNING TEA
11:00–11:45	Max Murray & Jonathan Perkinson Deloitte *Fintech and Blockchain.* *What could they mean for insurance?*
11:45–12:45	Mark Senkevics, MD, Head of Australia & NZ SwissRe *Building resilience in a risky world*
12:45–14:00	LUNCH Terraces Restaurant
14:00–14:45	Glynn Austen-Brown, Ernst & Young *Digital Operations*
14:45–15:30	Grant Hollyman, Head of Casualty Australia & NZ, Aon Benfield *Reinsurance Capital* *– Disrupter or Innovator?*
15:30–15:45	AFTERNOON TEA
15:45–16:45	Veena Sahajwalla, Director of Sustainable Materials Research & Technology (SMaRT@UNSW) at UNSW Australia *Innovation*
16:45	Close Day 1
17:30	NETWORKING EVENT Lagoon Room
19:00	CONFERENCE DINNER Horizons

FRIDAY 20 MAY

09:00–09:45	Richard Heilig, COO, Hollard Insurance *Disrupting the Market* *– Lessons from a Challenger Brand*
09:45–10:30	Tim Andrews, Finity Consulting *The changing claims environment and the challenges for insurers*
10:30–11:00	MORNING TEA
11:00–11:45	Neil Kerr, KPMG *Conduct Risk: delivering the right product to the right customer at the right value*
11:45–12:30	Robert Allen, PwC *Fintech and Disruptive Technologies* *– the immediate opportunities for Personal, Life and Commercial lines of Insurance.*
12:30-13:45	LUNCH
13:45–14:30	Edith Pfister, General Manager, Strategic Finance, TAL *Strategic Risk Management* *– for competitiveness and survival*
14:30–15:15	Fahmi Hosain, Head of Governance, Culture & Remuneration, APRA *Risk culture within financial institutions* *– APRA's perspective*
15:15–16:00	Rob Redenbach, Author *Leading the Way*
16:00	CONFERENCE CLOSE – Day 2

Delegate rates start from just $1650 for groups of three or more

Registration

Visit www.fsaa.com.au and click on the 2016 Conference link to register. Please register for the conference as soon as possible as there are limited rooms available at Sheraton Grand Mirage Resort, Gold Coast.

Registration cost

Member Rate – $1850.00

Non Member Rate – $1900.00

Three or more bookings – $1650.00

Please refer to our website for our terms and conditions of registration.

Conference Organiser and FSAA Membership Enquiries

FSAA, PO Box 24 Willoughby NSW 2068
T 02 9882 1132
Di Litherland administration@fsaa.com.au
Emma Herbert membership@fsaa.com.au

Venue

Sheraton Grand Mirage Resort
71 Seaworld Dr, Main Beach QLD 4217

Accommodation

All hotel accommodation can be booked at the time of registration.

Nightly rate
Mirage Room $229 per night including one breakfast.

Extend Your Stay

FSAA has secured preferential conference rates of $229 per night for Friday 20 May and Saturday Saturday 21 May, subject to availability. If you would like to extend your stay on the Gold Coast be sure to select this option when registering.

Accompanying Spouse or Partner

As always, FSAA welcomes partners and spouses to the social functions. An additional cost of $110 per function applies. The Mirage Resort Rooms allow for maximum three adults or two adults with two children, making it the ideal accommodation for families, couples or friends travelling to the Gold Coast. A $75 charge will apply for a third adult or child. Contact us if to book or for more information.

Parking

There is complimentary guest parking at the hotel. A charge of $30 applies to valet parking.

Cancellation Policy

Cancellations received up to 17 April will receive 50% refund. Cancellations from 18 April will be non-refundable. Hotel will charge 100% cancellation on accommodation costs.

SUGGESTED FLIGHTS

A transfer from Coolangatta Airport to the Resort will be available off the suggested flights below only. Delegates arriving into the Gold Coast outside of this time will need to make their own way to the Sheraton Grand Mirage Resort, Gold Coast, at their own cost.

If you require assistance with booking your flights please contact Katrina Harvey of Travel Associates on T 02 9401 0787 M 0417 042 070 katrina_harvey@travel-associates.com.au.

Getting There

DEPARTING SYDNEY

Wednesday, 18th May		Jetstar JQ418
Dep.	Sydney	3:10pm
Arr.	Coolangatta	4:30pm
Wednesday, 18th May		Virgin VA527
Dep.	Sydney	3:10pm
Arr.	Coolangatta	4:30pm

DEPARTING MELBOURNE

Wednesday, 18th May		Virgin VA745
Dep.	Melbourne Tullamarine	2:10pm
Arr.	Coolangatta	4:15pm

Getting Home

The conference will close at 4:15pm and a shuttle service will be available from Sheraton Grand Mirage Resort to Coolangatta or Brisbane Airport to meet the following flights:

DEPARTING GOLD COAST TO SYDNEY

Friday 20th May		Virgin VA544
Dep.	Gold Coast	7:05pm
Arr.	Sydney	8:35pm
Friday 20th May		Jetstar JQ421
Dep.	Gold Coast	8:20pm
Arr.	Sydney	9:50pm

DEPARTING BRISBANE TO MELBOURNE

Friday 20th May		Virgin VA352
Dep.	Brisbane	6:55pm
Arr.	Melbourne Tullamarine	9:20pm
Friday 20th May		Jetstar QF637
Dep.	Gold Coast	7:00pm
Arr.	Melbourne Tullamarine	9:25pm